

## Content

Title : Directions for Insurance Companies to Engage in Concluding Distance Insurance Contracts and Providing Insurance Services [Ch](#)

Date : 2024.11.29

Legislative : Amended on 29 November 2024 per Order No. Jin-Guan-Bao-Shou-Zi-11304937221 of the Financial Supervisory Commission

Content : 4.The insurance company shall apply for the pilot program for the business in accordance with the Operation Directions Governing Application by Financial Enterprises for the Approval of Business Trial. Upon the expiry of the business trial period and the attainment of the expected results of the business trial, it shall report the results and obtain the approval of the competent authority as a successful case before official implementation.

15.The insurance company may work with insurance agents, insurance brokers, and banks that operate insurance agent or insurance broker businesses to process the business. The insurance agents, insurance brokers, and banks that operate insurance agent or insurance broker businesses shall comply with the regulations for the operations of the business established by the partner insurance company, and check the accuracy of relevant documents provided in Article 34 of the Regulations Governing Insurance Agents and Article 34 of the Regulations Governing Insurance Brokers.

With regard to cases solicited by solicitors of insurance agents and insurance brokers, the insurance company shall store documents that have not been checked separately. and request the signatory to sign the documents online in the system.

The insurance company shall request the insurance agents and insurance brokers to ensure that their solicitors comply with the Directions and bear management responsibilities.

When the insurance company processes the business using the video and audio recording software of banks that operate insurance agent or insurance broker businesses, the insurance company shall ask the banks to properly encrypt and transmit documents , and video and audio data specified in Points 5 ~ 9 of the Directions for Insurance Agents and Insurance Brokers to Engage in Distance Insurance Contracts and Providing Insurance Service Business to it.

Data Source : Financial Supervisory Commission Laws and Regulations Retrieving System